



**djerriwarrh
health services**

bacchus marsh • melton • caroline springs

FACT SHEET

April 2016

What is changing at Bacchus Marsh and Melton Regional Hospital?

- The Emergency Department at Bacchus Marsh will change its name to the Bacchus Marsh Urgent Care Centre
- Urgent medical services provided at the hospital will not change, and the service will still be open seven days a week
- It will continue to be staffed by doctors and Registered Nurses employed by Djerriwarrh Health Services
- The Centre will continue to display Diana Gibson's name in recognition of her generous support for Djerriwarrh Health Services

If nothing changes, why change the name?

- The change brings Djerriwarrh Health Services into line with other similar Victorian health services
- These other services followed a Department of Health and Human Services directive issued in 2011 about Emergency Department signage
- That directive was based on a 2010 Coroner's recommendation that the term "Emergency Department" should not be used at small and rural hospitals equipped only to handle urgent care cases
- The change was to make it clear to communities the service capabilities at their local hospital

How will the Urgent Care Centre operate?

- Bacchus Marsh Urgent Care Centre will continue to provide urgent medical services, seven days a week
- It will continue to manage acute injuries, acute illness and short term medical problems

If I have a life threatening condition or medical emergency, what do I do?

- As has always been the case at Bacchus Marsh, patients with a life threatening condition will be initially managed, referred and transferred to a Health Service best able to treat the patient

When will the name change?

- Signage and patient communication will change over coming weeks

Where do I find out more?

- GPs and other health professionals have been informed of the name change
- Patient communication is available at the hospital, and online at www.djhs.org.au

ENDS

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